IHS Markit new User Validation process

What you need to know

- Each user will need to complete a 1-time validation process under the new Login Manager
- Access the log in link as you normally do through the WBDG
  - Step 1: enter your email address. You will need to [click create a new account](#)
  - Step 2: select I am not a Robot - an email will be sent to the address provided with an Activation Code.
  - Step 3: copy and paste the code to Activate Your Account and create a password (then launch product)

What you need to do

- Review the steps outlined below
- Carefully follow the instructions when you receive the email
- To reduce the number of times you need to enter your credentials, select the options to Save your email and to Keep you logged in
- For more information, please visit or share our [Resource Page](#) for FAQs and a short tutorial
- For Assistance contact IHS Customer Care at 1-800-447-2273

Please note: You will need to Create a New Account. Here is a preview of the new login page:

**Step 1:** enter your [corporate email address](#) and select Create a New Account
Step 2: Select the I’m not a robot check box and click Continue

Step 3: An email will be sent to the address provided with an Activation Code. If the code doesn’t arrive, you can click Resend Code. If you don’t receive the Activation Code, it might be for the following reasons:

• Check the spam or junk folders.

• Your email address could be incorrect.

• There was a problem with email delivery. (uncommon)

Step 4: Copy and paste this code to Activate Your Account
Follow the steps to **Create Your Profile** and set your **Password**.

**Launch** your **product** from the **IHS Main Menu**

**Forgot Password**

**Step 1**: Enter your email address on the login screen. The Forgot Password workflow is only available on the Password entry screen.

**Step 2**: Select Forgot Password.

**Step 3**: Select Send Code and an email will be sent with directions to reset your password.

**Step 4**: Copy and paste the Verification Code from the email.

**Step 5**: Create a new password. You will be prompted to re-enter your password once it is successfully created.

For more information, please visit or share our **Resource Page** for FAQs and a short tutorial. If you have any questions or need help, please contact **IHS Markit Customer Care** 1-800-447-2273 (1-800-IHS-CARE)